

ALTERNATE DEVICE NUMBER



The Alternate Device Number feature allows a voice mail subscriber to have alternate phone numbers (other than their primary office phone extension) associated with their office voice mailbox. Examples would be a home telephone number, home office number, company mobile, personal cell phone, or all of the above, associated with their office voice mailbox.

The most common reason to add such numbers to the list is to enable subscribers to log into their voicemail automatically from their home or mobile telephones.

When dialing the off-campus voice mail access number from a device that is designated as an "alternate device number," the system will recognize the number as being associated with your personal voice mailbox, and prompt you for your security code.

To Access Messages from an Alternate Device:

- 1) Dial 397-6200.
- 2) When prompted, enter your security code.

NOTE 1: To use this feature externally from a home or cell type device, the numbers directed to the voice mail systems must have the ANI (Automatic Number Identification) or CPID (Calling Party Identification) service enabled. These services are provided by the local serving telephone company.

NOTE 2: You might want to think about adding, 216-397-6200 to your mobile or other device, as a Speed Dial number.